



A Letter from our Director

Dear Friends and Partners,

As we reflect on the past year, I'm filled with gratitude for the incredible dedication, resilience, and collaboration that have defined our journey. Together, we've navigated challenges, celebrated milestones, and continued to advance our mission with purpose and heart.

This year, we deepened our impact through key initiatives—strengthening community partnerships, expanding our advocacy efforts, and launching new programs that directly support vulnerable populations. From responding to urgent needs with compassion, to building long-term solutions rooted in justice and equity, your support has made all the difference.

One of our proudest success stories is the launch of our first mental health initiative at the Miami office—made possible through the generous support of the Hispanic Federation and the Dr. John T. Macdonald Foundation, along with key partnerships with Catholic Charities of Miami and TAL. This long-held dream of CWS Florida has finally become a reality and marks the beginning of a dedicated mental health unit, which is so urgently needed in our community.

This report highlights not just our achievements, but the collective spirit that drives our work forward. Thank you for being part of this community and for your continued support.

Here's to another year of impact and growth—together.
Warm regards,

Carlos Naranjo
Director, Florida

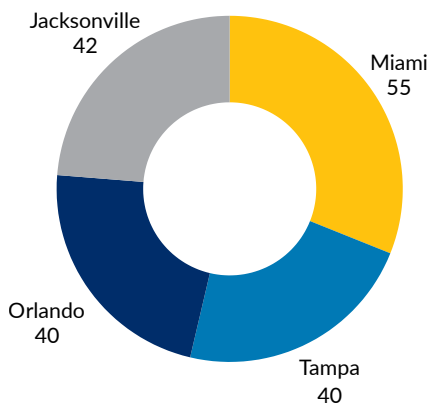


Thank You to Our Partners!

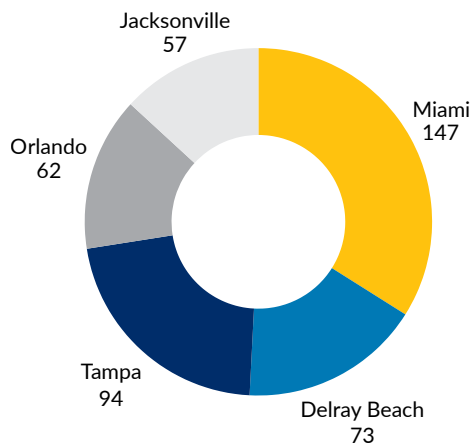


Program Snapshot

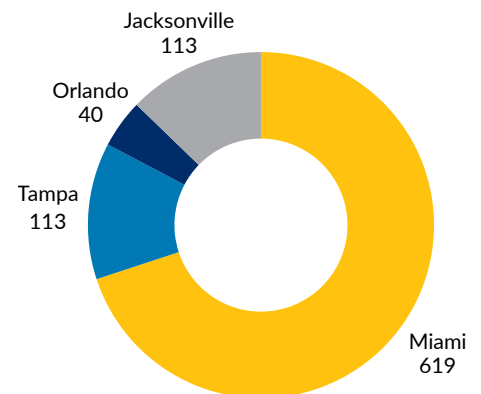
Resettlement & Placement Cases Served By Office



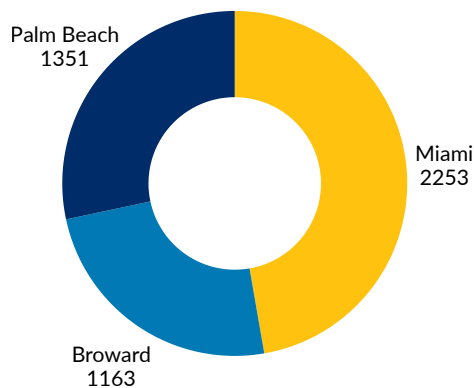
Matching Grant Cases Served by Office



Preferred Communities Cases Served By Office



Immigration Cases Served By Office



\$240,767 In-Kind Distributed



\$2.5 million in Donations/Grants

I sincerely thank CWS for the services I received, both legally and emotionally. They were always present throughout the entire process of my particular case, not only providing legal advice but also including me in rewarding activities for both me and my children. My experience with CWS has been excellent, in terms of attention and quality of service, empathy, and generosity. They are always positive and eager to serve. God bless them, and I hope they continue their wonderful work.

I want to give my infinite thanks to the Church World Service Miami team for the professional and charismatic way in which we were welcomed and accompanied during my wife and my first year here in the United States of America. Throughout this process of integration, both in the culture, economy, and work, we have been accompanied by this team, whom we have felt like our family throughout this entire process. Far from feeling alone, we feel accompanied and well-advised in all aspects of our new life in the United States of America. I want to highlight the impeccable way in which our case manager helped us obtain, in a timely manner and without delay, the necessary documents to obtain legal status and protection here in this wonderful country. Therefore, we feel protected and, at the same time, committed to obeying all legal regulations that impose good conduct as future citizens of this country. So, on behalf of my family and myself, I want to express our eternal gratitude for all the positive advice and actions that led to a very successful readjustment to our new life in this beautiful city and this splendid country. THANK YOU VERY MUCH.

Client Stories

When Elsy arrived in the United States as a refugee with her family, she faced a path full of challenges: an unfamiliar country, a new culture, complicated laws, a language barrier, lack of resources, and a healthcare system that seemed impossible to navigate. Everything felt overwhelming all at once. Through the Resettlement programs at Church World Service, Elsy found more than support—she found hope. She received guidance, referrals, help scheduling medical appointments, transportation, financial assistance to prevent losing her home, and support with medical bills when she could no longer manage them. She also gained access to English and employment programs, and help managing her health insurance and specialists.

Then came the toughest battle: cancer. In the midst of darkness, CWS stayed by her side with case management, resources, time, and humanity. Months of treatments, symptoms, and fear did not defeat her. Today, Elsy is closer to living fully and enjoying moments with her daughters and family.

“To face the enemy inside me, I put my life in God’s hands, because only He can do everything. And He placed people like you in my path so I wouldn’t fall. You became part of my strength, my courage, my hope.”

Thanks to CWS, Elsy was never alone. Her story is a testimony of resilience, faith, and the power of community.



Frank arrived in the U.S. on August 30, 2023, through CBP One and was granted humanitarian parole. Totally blind and facing mobility challenges, he was living in a small apartment and sleeping in the living room. Despite these difficulties, Frank remained positive and determined to improve his life. He was referred to the intensive case management program and received support applying for disability benefits, long-term care, and affordable housing. He was also provided with emergency financial assistance to help stabilize his situation. Frank was accepted into an affordable housing program and moved into a new apartment in November. He recently received his Legal Permanent Resident status and actively participates in group activities for clients, which helped him build social connections and access local resources. Frank has achieved independence and self sufficiency.

Looking Towards The Future

As we look towards the future, we are as dedicated as ever to continuing the work of welcoming newcomers into our community. In the next year, we will continue to expand our food security, mental health, and legal services programming into our communities. We welcome all who are interested in getting involved in our work.

Ways to Get Involved

Volunteer



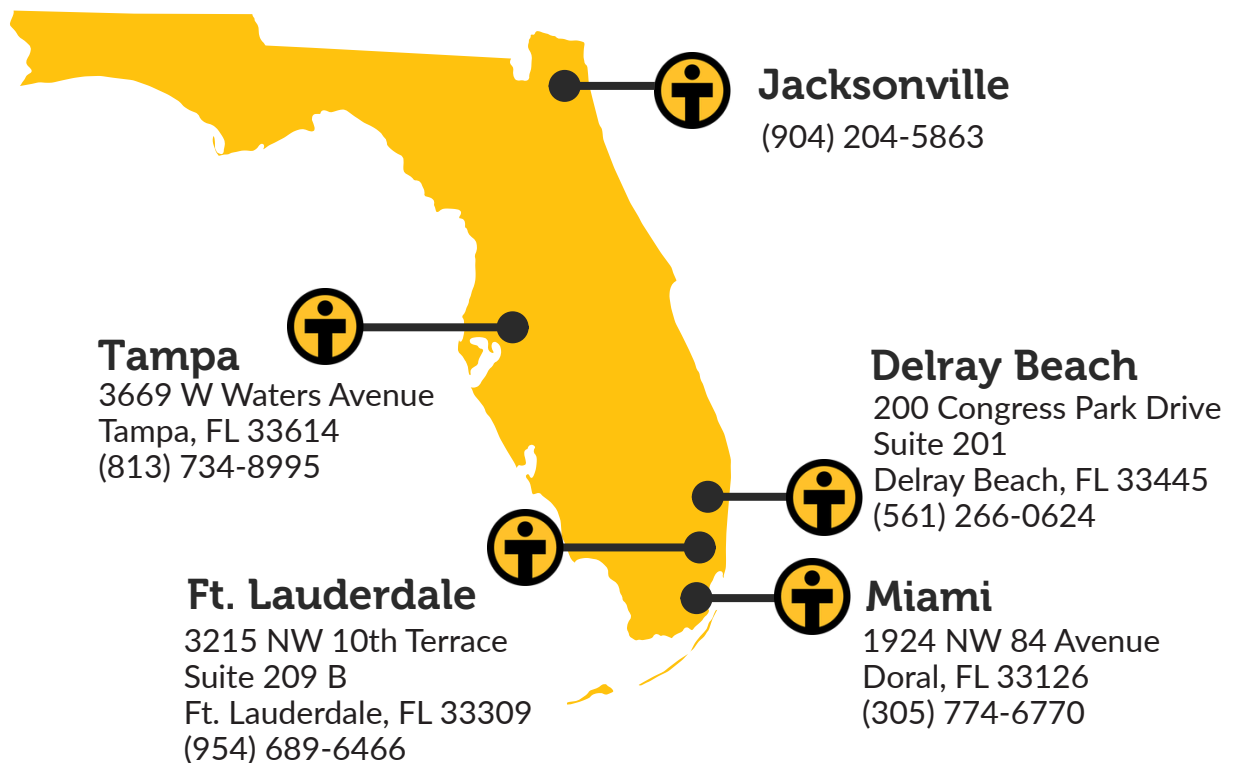
Donate



Advocate



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